

Artefacts and Workspaces for the Engineering of Multiagent Systems

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Outline

- we motivate and introduce the notions of
 - artefact for MASs
 - agent workspace
- we discuss some cognitive aspects of the relationship between agents and artefacts
- we sketch the basic elements of a theory of artefacts
- we draw some consequences in terms of theory and practice of MAS engineering



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Humans Do Not Live in the Wild

- ... mostly, today
- Our environment is essentially built up to satisfy our needs / help us fulfil our goals
- Even though the physical world where humans as a species were born was more or less hostile...

Initial Claim

- Shaping shared workspace is a key issue in human organisations
- In the same way,
 - shaping the environment in terms of the artefacts constituting the agent workspace is a central issue in the engineering of a multiagent system (MAS)

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Basic Notions: Environment, Artefacts (and Workspaces)



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Why Agents in the Wild?

- [Maybe unconsciously drawing from the (justified) criticisms and early failure to Symbolic AI]
- We seem inherently convinced that "real" agents actually live in "real" worlds, where
 - horrible things happen, and
 - nothing will work
- [and maybe, also, someone thinks that this is a problem for industry, not for academia]

Agent Environment is not such an Horrible Place

At least, it does not need to be such

- there is a middleground between highly-simplified artificial environments, and the "wild" unpredictability of real world
- And, what is "real world" for agents, after all?
 - agents may live both in virtual and physical environments
 - in principle, both can (partially) be engineered
 - most agent environments are a mixture of virtual and physical

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How do We Build Human Environment?

- Contributions from Human Sciences
 - less "extreme" views of the environment are possible
- Main observation
 - human organisations support their (collaborative) activities by shaping the environment where the activities are performed
 - shaping the workspace is a key issue in human collective activities [Susi 2001, Schmidt 2004]

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Activity Theory (AT)

- AT is a conceptual framework modelling **human** organisations in terms of the **individual** and social activities carried on
 - "human activities can be analysed and understood only by considering both humans and their context, as the set of mediating tools they use"

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Environment is a Resource for Agents

[P.E. Agre, 1975]

"Structure of the world compensates for the weakness of cognitive architectures"

Environment is a resource for MAS engineers, too

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Workspaces & Artefacts

- Workspaces are structured in terms of artefacts
- Artefacts are the tools that *enable* and *constraint* any collaborative activity
 - by embodying an history of social practice in their design and physical shape
- As tools, they extend users' ability to perform their tasks and achieve their goals
 - either physically or cognitively

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Artefacts in AT

- Central to AT is the notion of **artefact**
 - any (complex) human activity is mediated
 - embodied and disembodied mediating artefacts
 - from languages and protocols to maps, checklists, blackboards,communication media,...
- Artefacts embody a set of social practices
 their design, structure and behaviour reflects an intention and a history of particular use

aliCE Artefacts as **Enablers and Constrainers**

- By mediating any human activity, artefacts have both an enabling and a constraining function
 - artefacts expand user's abilities to manipulate & transform the surrounding environment
 - artefacts bound the possible interactions by their very structure & construction



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First Questions

- What is exactly an artefact?
- What sort of tools / artefacts can help making individual and collective activities in a MAS achieve their goals?

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A Simple MAS Meta-Model

- Agents + Artefacts
 - MAS are made of agents and artefacts as OO-systems are made of objects (and classes)
 - Agents are used to model individual activities
 - Artefacts are used
 - to glue individual activities in social activities, and
 - to mediate agent-environment interaction
- This is the "static" of a MAS...
 - how do we model dynamics-interaction in a MAS?

What does AT Suggest?

- Artefacts are a quite general & powerful notion encompassing both physical and cognitive tools
 - they can be used as a uniform framework for both language and tools
- Artefacts are powerful abstractions around which agent systems can be built
 - organisation, societies, ...
 - as both enabling and constraining tools for agent activities
- Focus
 - what kind of tools / artefacts can help making individual and collective activities achieve their goals?

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A Note

- Artefacts (of some sort) are already pervasive in MASs
 - resources
 - physical resources, third-party Web services
 - coordination
 - blackboards, connectors, "stigmergic ground"
 - organization
 - e-institutions, agent coordination contexts, ...
- ...

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Interaction in a MAS





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Artefacts & **MAS Environment**

- Two viewpoints over artefacts
 - "ground view": the agent viewpoint
 - "aerial viewpoint": the engineer viewpoint
- Agents use artefacts to interact
 - to affect / perceive their environment
 - to better achieve their own goals
- Engineers use artefacts to shape the agent environment
 - to make it fit agents
 - to make MAS goals easier to achieve



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Tools & Evolution

- The use of tools has accompanied the evolution of the human species
 - from <u>homo habilis</u> to <u>homo sapiens sapiens</u>
- The development of intelligence as a distinguishing human feature is strictly **related to** the availability and development of **tools**
 - pre-historical development is more or less defined around the sort and quality of the tools adopted by human societies

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Tools & Language

- Use of tools and language are the most distinct expressions of human intelligence
 - individual & social
- Language as a social artefact
 - shared, conventional representation of the world
 - amplifier of human abilities to represent the world
 - interact socially
- Tools as an environment artefact
- found / forged from the environment
- amplifier of human abilities to affect the environment
 - to survive environment changes • to adapt the environment to human needs and goals

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Agent Cognition and Artefacts



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Tools & Intelligence

- Tools are not exclusive of the human species beavers build dams, some birds live in artificial nests, ...
 - some primates show some ability to find and use tools
- Systematic and social design and use of tools is however typical of humans
 - we typically take (explicitly / implicitly) **tool** use, selection & construction as a revealing symptom of intelligence
- Biologists make animals face tool use in order to understand their intelligence [Povinelli 2000]

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Homo Faber vs. Homo Symbolicus

- The development of some of the most "abstract" results of human culture cannot be conceived or explained without the physical artefacts
 - e.g., the evolution of numbers, arithmetics & geometry
- Homo Faber or Homo Symbolicus?
 - "Homo Symbolicus slowly developing his skills became Homo Faber" [Berggren 2004]
- Somehow reminiscent of symbolic vs. non-symbolic approaches to AI
- Agens Faber or Agens Symbolicus?
 - ... while we aim at intelligent agents?

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• it is then partly surprising, partly not, that we have a good theory and support for agent speech act, and not for physical actions



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A Tool

- ... reveals awareness
- of self. of the world
- ... embeds a goal
- incorporates a design
- ... is stored for later use
- its design incorporates a vision of its use over time
- ... is used for **different goals** than the one it was designed for
- its actual existence conceptually separated from its initial design new uses
- ... is used to **build new tools**
- new meta-uses

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The Agens Faber idea

- Agent intelligence should not considered as separated by its ability to perceive and affect its environment
 - which is mediated (enabled / governed) by the artefacts
- Agent intelligence
- in its most general acceptation
- is strictly related to the artefacts that enable / govern agent activities
 - in some sense, the Agent Faber notion is a re-formulation in terms of agents and artefacts of Brooks' Situated Intelligence

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Use & Use Value

- Use value
 - evaluation by the agent of artefact features and function
 - aimed at artefact selection for (future) use
- Two kinds of external goals are then attached to artefacts
 - use-value goal, driving artefact selection
 - use goal, driving artefact use



aliCE Can Agents be Intelligent without Tools?

- A perspective on agent intelligence analogy with the development and evolution of human intelligence and its relation with tools
- A theory of agent intelligence should not be limited to modelling the inner rational process
- such as the BDI model Instead, it should include not only the basics of practical reasoning, but also
 - a theory of the agent artefact
- the means for artefact rational use, selection, construction, manipulation Reasoning about actions becomes easier if it is reasoning about agent interaction with artefacts

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Cognitive & Social Action

[Castelfranchi & Conte 1995]

- Agents systems as goal-governed / goal-oriented systems according to the fact that the goal is either explicit or implicit
- Individual goals are internal to agents
 - External goals belongs to the social / environmental context
 - and work as regulators for agent behaviours
- Agent systems also contain non-goal-oriented components / artefacts
 - that have no internal goals
 - but can be **used** by agents to achieve theirs
- Artefacts are designed to be used
 - to provide a certain function
 - to be used for a **destination** an external goal attached in the use

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What can Agents do with Artefacts?

Use

- assigning a destination to the artefact
- use follows selection Selection

driven by use value

- evaluation of artefact features and function
- when use fails, a new selection process may be started
- selection may follow construction / manipulation

Construction / manipulation

- when selection fails, a new artefact should be constructed, or obtained by manipulation of an existing one
 - incorporating a new function in the artefact design





How can Artefacts Improve Agent Life?

Key questions for the Agens Faber

- How could agents reason about the use of artefacts?
- How could agents reason to select which artefact to use?
- How could agents reason to construct / adapt artefacts to use?

Two extremes

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- agents are directly programmed to use specific artefacts
 fits closed systems
- intelligent agents look for and select artefacts, then use them
 fits open systems



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Towards a Theory of Artefacts for MASs

Cognitive Levels for Artefact Use by an Agent

Who (agent / designer) needs to be aware of the artefacts?
 unaware use

artefact used implicitly

- embedded / programmed use
- artefact selection & use explicitly programmed by the designer
- cognitive use
- artefact selection explicitly programmed by the designer
- artefact use is up to the agent
 cognitive selection & use
- both artefact use & selection is up to the agent
- construction & manipulation
- agents become artefact designers
 - agents understand how artefacts work, and how to adapt their behaviour

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Artefacts for Rational Agents:Toward a Model

- What does a cognitive agent need to use / select an artefact effectively and efficiently?
 - Function / service description (FD)
 - (formal) description of what kind of function / service is provided by the artefact
 helps in artefact selection
 - Usage Interface (UI)

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- set of operations that can be executed by agents to use the artefact
 required for artefact use
- **Operating Instructions (OI)**
- (formal) description of how to use the artefact to obtain its services
 help in artefact use
- connect rational agent capabilities with artefact behaviour

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- Agents select artefacts according to their function / service description
 - Agents use operating instructions to understand how to use the artefact
- Agents use artefacts by executing operations provided by artefacts through their usage interface



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Examples of Simple Artefacts





Isn't UI Merely the Old Way of Objects???

- Artefacts and Usage Interface
 - in a sense, it is just the usual way we build systems with object, components, interfaces...
 - but here objects (or whatever) are not simply interacting with other objects
 UI is Old-Way-of-Objects, OI and FD has meaning only in the New-World-of-Agents
- Also, this is at least a simple way to say that "all that came before agents" needs not to be *patched* into MAS
 through some low-level mechanism or infrastructure support
 - it is easily subsumed by the agents + artefacts view of MAS
 agents use objects, components, services, ..., and now this fits the agent paradigm
- Now, I can design an artefact as an object
 - but knowing it will be exploited by a (cognitive) agent
 something old, something new, something borrowed, something blue

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A Possible Formal Framework for OI

Hybrid

- multi-modal logic for modelling agent mental states
- process algebra for modelling interaction
 A transition system for modelling the art
- A transition system for modelling the artefact • driven by agent interactions
- labelled by preconditions and effect on agent mental states

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A Formal Framework for Agents using OI

- Axiomatic style à la FIPA
 - axioms on
 - planning, satisfiability, scheduling, mental state
 but I save you from the formal details...
 - any agent satisfying those axioms can use OI coherently
 - follows the protocol, step-by-step
 - knows how the artefact evolves
 - exploits preconditions/effects to act rationally
- The point here is
 - we need a model for artefacts
 - a model for rational agents
 - but mostly a model for rational agents using artefacts

Cognitive Levels of Artefact Use - Revisited

Embedded / programmed use

- agents exploit artefacts without any cognition about that
- UI and OI can be used for design- and run-time validation
- Cognitive use
 - agents do have a representation of the OI state (in beliefs)
 - use it to step-by-step select actions to execute through UI
- accordingly exploit preconditions and effects in the OI
- Cognitive selection & use
 - also have a representation of the FD for some artefacts decide which is compatible with current beliefs + intentions
- Construction & manipulation
 - further properties are required some features of the "feature list" may help - next slide... •

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Artefacts Immersed in MAS

- Altogether
- the model of artefacts for rational agents
- the artefact feature list
- give us some criteria for artefact description & classification
- However
 - such criteria refer to the artefact as an individual entity
 - not as something immersed in a MAS
- Criteria for artefacts immersed in a MAS are needed
- still rooted in the idea of artefacts shaping the agent space of interaction / the agent environment
- toward agent worspaces

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First Level of a Taxonomy



- individual artefacts
- handling a single agent
- social artefacts • handling a number of agents
- resource artefacts handling resources
- Examples: following!
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Features of Artefacts

- Artefacts may feature a number of useful properties which could also help us classifying artefacts
- Inspectability
- context-awareness
- Controllability
- monitoring and debugging
- usage & management working modality
- Malleability
- verifying properties of agent interaction through artefact behaviour

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For a Taxonomy of Artefacts

- In general, many artefacts exist in a MAS at a given time each one providing its own function /service, and handling a responsibility in an automatic way
- It is then useful to identify and denote different kinds of artefacts, which might require specialised treatments
 - special programming languages
 - special / additional features
 - different roles in an AOSE methodology

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- Individual artefacts are largely inspired by ACC
- Theory
 - control policy specified by the "ACC algebra"

 - supporting protocols and rational preconditions/effects "ACC: [policy] specification & enactment [SCP Journal]
 - organisation & security abstraction
- Practice
 - ACC implemented in TuCSoN infrastructure
 - through a logic-based management of actions
 "ACC: from theory to practice" [AT2AI-2004]
- Organisation
 - ACC as a basic brick to provide for role-base organization (RBAC-MAS)
 - "ACC: organization & roles" [AAECC Journal]





Tuple Centres as Social Artefacts

- Tuple centres as programmable tuple spaces
- inspectable, malleable, linkable, predictable & verifiable
- As an artefact for rational agents
 - [Usage interface] out, in, rd, set_spec, get_spec operations
 [Function /service description] expressed in ReSpecT logic based language,
 - in forms of reactions to communicating events
 [Operating instructions] <not explicit> implicitly described by the ReSpecT tuple centre formal specification
- Provided as coordination abstractions by the TuCSoN Coordination Infrastructure
 - in the same way as ACCs
 - technology available as an open source project



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Artefacts, Workspaces and MAS Engineering

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SE & PL

- New classes of (programming) languages come from paradigm shifts in software engineering
 - new meta-models / new ontologies for artificial systems build up new spaces
 new spaces have to be "filled" by some suitably-shaped new (class of) technologies-first of all, programming languages
- The typical procedure
 - first, existing languages are "stretched" far beyond their own limits, and become cluttered with incoherent abstractions and mechanisms
 - then, academical languages covering only the some of the issues are proposed
 - finally, new well-founded languages are defined, properly covering new spaces



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"Enhanced" Tuple Centres as Resource Artefacts

- Experiments with standard Internet services
 - mail, FTP, web servers
 - by interfacing them / accessing them via modified TuCSoN tuple centres
- Actually, no other coherent approach for this issue
 - there is also a doubt about the possibility of a general coherent approach to this issue: maybe resource artefacts are there for this very reason

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Defining the Meta-model

- An agent is a computational entity
 - encapsulating control flow
 - along with a criterion to drive control
 say, a task, a goal, ...
 - say, a task, a goal, ...
 so, autonomous by definition
- An artefact is a computational entity
 - without its own control flow
 - so, it is *reactive* by definition
 - has its own function and behaviour
 - which can be used by agents for their own purposes
- Artefacts define the agent workspace
 - or Field of Work, or ... [Susi 2004, Schmidt 2005]
 they represent the *articulation* of the agent environment
 - encapsulating the responsibilities delegated to the agents' workspace

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Remember the Global Picture...



- agents speak with agents
- agents use artefacts
- artefacts link with artefacts
- New spaces for programming languages

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use

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Spaces for PL in AOSE

- Languages to Be, Languags to Interact
- Languages to Be
 - languages for agents
 - agent programming languages
 3APL
 - languages for artefacts
 artefact programming languages
- ReSpect
 Languages to Interact
- languages to speak
- ACLs
- languages to operate (use, acting over artefacts)
 models for agent actions over artefacts (OI)
- languages to link
- which should be somehow consistent with the action and the artefact models
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Engineering Interaction with Artefacts

- The sciences of MAS interaction are many
 coordination, security, organisation, negotiation, cooperation, etc.
- Interaction in a MAS is first of all agent interaction
- interacting autonomous flows of control
- Artefacts are mediators
 - enablers / rulers for agent interaction
 Activity Theory, cognitive sciences, CSCW, HCl...
- So
 - artefacts play a central role in managing interaction in MAS

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Interaction in MAS



- How to manage interaction within MAS with artefacts?
 - where are coordination / security / organisation?



Andrea Omicini SIKS-days 2005, Utrecht, 11/11/2005 language to program artefact behavious, first of all
 and then, languages to use them, and link them
 Roughly speaking...

Languages to shape artefacts

a coordination language à la Linda is a language to operate on artefacts

Which Languages Then?

- Reo is mostly a language to link artefacts
- ReSpecT was born as a language for (programming) artefacts
- Languages to model agent responsibilities and actions
 - in terms of communications and operations
- For instance:
- RBAC-MAS models responsibilities in terms of agent roles and of an abstract action model
- ACLs typically models only communicative actions, with no regards for physical actions (operations) and responsibility

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Coordination, Organisation & Security in MAS

- "Can this agent speak to that agent / use that artefact?"
- "In case, will it (deliberate to) speak / use?"
- Said that, we have seen them all
 - it is more generally "managing interaction in a MAS"
 - Coord/Org/Sec-they all aim at shaping the space of agent interaction
 to define its admissible space at design time (Organisation/Security flavour)
 to govern its dynamics at run time (Coordination/Security flavour)
- Main point here
 - artefacts are our instruments to articulate & shape MAS enviromennt
 to define the agent workspace
 to manage agent interaction
- In artefacts, coordination/organisation & environment clash
 shaping the environment with artefacts
 - embodying coordination /organisation
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Schmidt's Artefacts

- From CSCW many relevant contributions
 - coordinative vs. representation artefacts in an organisation workspace [Schmidt 2005]
 - coordinative artefacts have a behaviour that is used to coordinate and manage activities in an organisation
 - representation artefacts have a (possibly inscribed) state that records some partion of the organisation (activity)
- Coordination and organisation concerns are easily mapped
 even though quite roughly
- We may use our ReSpecT tuple centres for both • as an experiment...



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ReSpecT Tuple Centres

- Two FOL theories
- ordinary & specification logic tuples
- Two views over the artefact
- looking at the Theory of Coordination makes it a coordinative artefact looking at the Theory of Communication makes it a representation artefact
- Experiment: an organisation tuple centre for each workspace
 - where the structure is represented declaratively as a FOL Theory ACCs released to requesting agents based on the OrgTC's current
 - knowledge this can be used as a basis of a Computational Institution



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Artefacts / Languages for "Organisation"

- Individual artefacts seem the best place for ruling individual agent interaction
- on the basis of "organisational" concerns
- Our example: Agent Coordination Contexts (ACC)
- filtering any perception/action/communication btw. agent and environment
- Which language here?
- typically declarative KR-style
- for our "quasi static" perception of organisation
- either process algebra denotation, or FOL rules [RBAC-MAS on AAECC] modelling agent admissible actions
- "Declarative", however, does not mean static
- "organisation" may change
- agents may reason over (organisation) artefacts and change their state

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Artefacts / Languages for "Security"

- Resource artefacts may be a good place for ruling access to resources
 - on the basis of security concerns
- Ftc. etc.
 - OK, fine with this, the picture should clear now



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Layering the Workspace



- handling a number of agents resource artefacts
- handling resources
- A form of layering for workspaces seems to emerge suggesting a methodological pattern

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Artefacts / Languages for "Coordination"

- Social artefacts seem the best place for ruling social interaction • on the basis of objective coordination concerns
- Our example: tuple centres
- embodying coordination in their (coordinative) behaviour
- Which language here?
 - typically operational (event-driven)
 - for our "dynamic" perception of coordination
 - interaction happens, the artefacts react appropriately
 - ReSpecT is FOL, however but the semantics is given operationally

 - "Operational", too, does not mean static "coordinative behaviour" may change over time
 - agents may reason over (coordination) artefacts and change their behaviour
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Artefacts in AOSE

- A meta-methodology
 - MAS engineers define responsibilities of a MAS global / partial
 decomposition
 - position process
 - Responsibilities are expressed in terms of goals / tasks / functions cognition / deliberation vs. automatisation
 - Responsibilities are correspondingly assigned to
 - agents & agent societies
 - artefacts, workspaces, environment
- Environment engineering through artefacts & workspaces separating computation and interaction in the MAS engineering process
 [à la Wegner / Gelernter]

 - agents / computation, artefacts / interaction
- Work in progress: SODA + artefacts [Molesini, ESAW 2005]



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Conclusions and Perspectives



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Ongoing Work in Cesena

- Artefact-based AOSE methodologies (A. Molesini)
- Artefacts for Self-* MAS (L. Gardelli)
- Cognitive stigmergy through artefacts (A. Ricci)
- A model for cognitive exploitation of artefacts (M.Viroli)
- A general computational model for artefacts (A. Omicini)
- Computational Institutions & legal artefacts (E. Denti, R. Rubino)
- Specialised artefacts: e-learning, workflow, ... (A. Natali)
- Artefacts for agent-based simulation (...)
- Intelligent agent-based portals (...)

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- agent, languages and infrastructures in CEsena
- myself, A. Natali, A. Ricci, M. Viroli, E. Denti
- + a growing number of young & brilliant people
- take a look at

http://www.alice.unibo.it

- still beta, but already working and online
- papers other old things for now at http://lia.deis.unibo.it/~ao/pubs/

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In Short

- Agents and artefacts are the two basic abstractions for MAS agents model task-/goal-oriented activities, artefacts provide "functions" artefacts mediate (enable and govern) agent interaction
- artefacts shape agent environment by articulating the agent workspace Artefacts are essential to support and promote agent
- intelligent behaviour
 - **Agens Faber**
- a model for artefact, agents, and rational agents using artefacts
- Artefacts may feature a number of relevant properties which can be used to either classify or engineer them
- Artefacts may play different roles in a MAS
 - a taxonomy for artefacts / a layering for workspaces • artefacts for AOSE methodologies: engineering MAS interaction space
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The CArtAgO Project

- Common "Artefact for Agents" Open infrastructure Model & technology for a general-purpose artefact-oriented agent infrastructure
- An open project led by A. Ricci & M.Viroli in Cesena
 - partners till now
 - Vienna (P. Petta, B. Jung)
 - Zurich (M.I.Schumacher) Tokio / Paris (E. Platon)
 - Leuven (K. Schelfthout, D. Weyns)
 - Milan (G.Vizzari, S. Bandini)
- ... still open! Start-up event
- AT2AI-5 at EMCSR 2006 (University of Vienna, 18-21 April 2006) http://www.ofai.at/~paolo.petta/conf/at2ai5/

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